

Legal notice

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Cookies

Cookies are small files that are placed on your desktop, notebook or mobile device by a website you visit. From this we can, for example, recognize whether there has already been a connection between your device and our websites, or which language or other settings you

prefer. Cookies may also contain personal data, by using our websites, you agree to the use of cookies.

You have the ability to decline cookies by modifying the settings in your browser. Disabling cookies may change your browsing experience on our Site, or may make navigating around the Site more difficult.

Like the use of cookies, their deletion is also linked to the device used and also to the browser used in each case. You must therefore reject or delete the cookies separately for each of your devices and, if you use several browsers, also for each browser. You can find out how this works in detail in the instructions of your browser or device manufacturer.

Please find on our Privacy Policy the list of the cookies used by the Site and their purpose.

Governing law

This Terms and Conditions of Use shall be governed by the laws of Panama, without giving effect to its conflict of law provisions. Any dispute relating to these Terms and Conditions of Use shall be brought solely in the courts located in Panama city, Panama and you agree that such courts shall have jurisdiction over you in connection with any such dispute.

Contact

For any inquiry, please contact durdaneta@agpglass.com.

Privacy policy

This privacy notice aims to give you information on how AGP collects and processes your personal data through our interaction with you and through your use of our website, including any data you may provide in the course of our relationship with you or through our websites when you sign up to our newsletter or file for a job application.

Controller

AGP America S.A.

MMG Tower 23rd floor, Av.Paseo del Mar, Costa del Este, Panama, Rep. of Panama

What we process:

AGP acquires and processes your personal when you contact us directly, for example via our website, via AGP Customer Care or the AGP dealerships, and you are interested for example in our products, services or have any other concerns.

We may process data about:

- a. Your use of our website including, but not limited to, traffic data, location data, weblogs and other communication data, and the resources you access.

- b. Your name, address, telephone number, email address, pictures, gender, date of birth, relationship status, interests and hobbies, educational details and employment details as you provide for the purposes of filing for a job application.
- c. Information contained in any enquiry you submit to us regarding goods and/or services for the purposes of offering, marketing and selling relevant goods and/or services to you.
- d. Your name, your employer, your job title or role, your contact details, and information contained in communications between us and you or your employer and any other information relating to our customer relationships, including customer contact information, contact details, your card details and any transaction details as the case may be.
- e. Technical information, automatically collected, including anonymous data collected by the hosting server for statistical purposes, the Internet protocol (IP) address used to connect your computer or device to the Internet, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform.

We do not collect any personal data about you which includes details about your race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about your health and genetic and biometric data. Nor do we collect any information about criminal convictions and offences.

Use and disclosure

We may disclose your personal data to any member of our group of companies (this means our subsidiaries, partners, our ultimate holding company and all its subsidiaries) insofar as reasonably necessary for the purposes needed to create or maintain the relevant contractual with you. This may include international transfer of data to countries where our group of companies operates.

We will keep your data only as long as necessary for the respective purposes for which we process your data and 10 years more.

We will process your data only on the basis of:

- a. Consent you have given expressly and voluntarily. You have the right to revoke your consent at any time with effect for the future.
- b. For initiation and/or execution of your contract with AGP, AGP dealerships, and AGP partners.
- c. Fulfillment of a legal obligation.
- d. Protection of legitimate interests.

Your rights

You have data protection rights in accordance with the laws and regulations related to personal information of each country, such rights are at least:

- a. the right to access;
- b. the right to rectification;
- c. the right to erasure;
- d. the right to restrict processing;
- e. the right to object to processing;
- f. the right to data portability;
- g. the right to complain to a supervisory authority; and
- h. the right to withdraw consent.

Cookies

A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.

Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.

These are the cookies we use:

Cookie	Name	Purpose
Google Analytics	__utma, __utmb, __utmc, __utmz	These cookies are used to collect information about how visitors use our websites. We use the information to compile reports and to help us improve our website. The cookies collect information in an anonymous form, including the number of visitors to the website, where visitors have come to the website from and the pages they visited.
ASP Session Cookie	ASPSESSIONIDCQRQRTAB, ASP.NET_SessionId	This is a non-persistent cookie held temporarily when you are browsing the website. This cookie is fundamental to the operation of the website and does not hold any personal information about you. It will be deleted as soon as you close your browsing session.
Add This	Loc, Ssc, Bt, Di, Dt, Uid, Uvc, Uit, Psc	This 3rd party cookie is used to enable the Add This social bookmarking function to operate.

Web Trends	WT_FPC	<p>No data from this cookie is stored on our servers.</p> <p>The third party cookie is present on any pages using a Youtube video component. The cookie is capturing information for youtube directly and we do not utilize any of this information.</p>
AGR European & Brazilian E-commerce		
Cookie	Name	Purpose
Google Analytics	__utma, __utmb, __utmc, __utmz	These cookies are used to collect information about how visitors use our websites. We use the information to compile reports and to help us improve our website. The cookies collect information in an anonymous form, including the number of visitors to the website, where visitors have come to the website from and the pages they visited.
ASP Session Cookie	ASPSESSIONIDCQRRTAB, ASP.NET_SessionId	This is a non-persistent cookie held temporarily when you are browsing the website. This cookie is fundamental to the operation of the website and does not hold any personal information about you. It will be deleted as soon as you close your browsing session.
Custom Session Cookies	Account ID, AccountName, CustomerName, Email, Logged In	This is a non-persistent cookie held temporarily when you are browsing the website. This cookie is fundamental to the operation of the website and does not hold any personal information about you. It will be deleted as soon as you close your browsing session.
Custom Persistent Cookies	LoginEmail	This is a persistent cookie held for one year since the last time you visited the website. This cookie holds the last Username used to log and is used to prefill the login page when you come back to the website.

Contact

For other inquiries regarding your personal information or to exercise your rights, please contact the service division to which you have provided your personal information and/or durdaneta@agnglass.com.